

OVATION CORPORATE TRAVEL
LAWYERS TRAVEL
OVATION VACATIONS





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Following each quarter, Ovation Travel Group takes a look back at select clients' quarter-over-quarter travel patterns in our Quarterly Business Travel Indexes. These high-level quarterly analyses allow us to identify trends and to benchmark individual client activity against a "yardstick" representing over \$230 million (Industry Mix Business Travel Index), \$50 million (Financial Services Firm Business Travel Index) and \$180 million (Law Firm Business Travel Index) in annual air and hotel spend. Following each calendar year, we combine the year-over-year data into this Annual Business Travel Index report, looking back at 5 years' of average prices paid for domestic and international airfares and hotel rates as well as class of service and domestic/international travel trends.

Turn to page 8 for the newest addition to our Annual Business Travel Index report, the 2018 Negotiated Hotel Room Rates by City overview, an analysis of negotiated hotel rate variance for 2018 as compared to 2017 negotiated rates in the top hotel markets for Ovation's proprietary Preferred Hotel Partners Program.

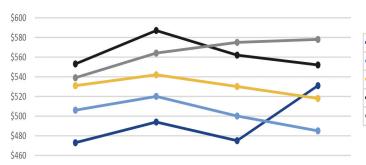






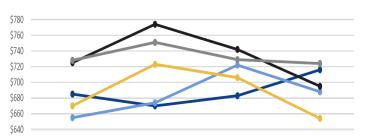
DOMESTIC AIR FARE AVERAGE PRICE PAID

CROSS-INDUSTRY

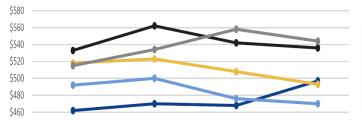


| | Q1 | Q2 | Q3 | Q4 |
|------|-------|-------|-------|-------|
| 2017 | \$473 | \$494 | \$475 | \$531 |
| 2016 | \$506 | \$520 | \$500 | \$485 |
| 2015 | \$531 | \$542 | \$530 | \$518 |
| 2014 | \$553 | \$587 | \$562 | \$552 |
| 2013 | \$539 | \$564 | \$575 | \$578 |

FINANCIAL



| | Q1 | Q2 | Q3 | Q4 |
|------|-------|-------|-------|-------|
| 2017 | \$685 | \$670 | \$683 | \$716 |
| 2016 | \$655 | \$674 | \$722 | \$688 |
| 2015 | \$670 | \$723 | \$706 | \$654 |
| 2014 | \$725 | \$774 | \$742 | \$695 |
| 2013 | \$728 | \$751 | \$729 | \$724 |



| | Q1 | Q2 | Q3 | Q4 |
|------|-------|-------|-------|-------|
| 2017 | \$462 | \$470 | \$468 | \$497 |
| 2016 | \$492 | \$500 | \$476 | \$470 |
| 2015 | \$518 | \$523 | \$508 | \$493 |
| 2014 | \$533 | \$562 | \$542 | \$536 |
| 2013 | \$515 | \$534 | \$558 | \$544 |

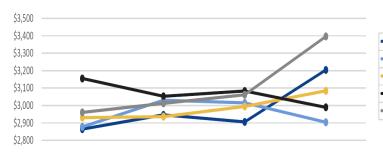






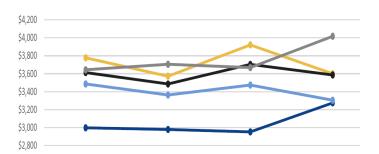
INTERNATIONAL AIR FARE AVERAGE PRICE PAID

CROSS-INDUSTRY

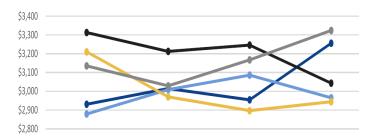


| | Q1 | Q2 | Q3 | Q4 |
|------|---------|---------|---------|---------|
| 2017 | \$2,864 | \$2,946 | \$2,905 | \$3,204 |
| 2016 | \$2,877 | \$3,030 | \$3,015 | \$2,904 |
| 2015 | \$2,930 | \$2,936 | \$2,994 | \$3,084 |
| 2014 | \$3,155 | \$3,053 | \$3,083 | \$2,989 |
| 2013 | \$2,960 | \$3,012 | \$3,061 | \$3,396 |

FINANCIAL



| | Q1 | Q2 | Q3 | Q4 |
|----------------|---------|---------|---------|---------|
| 2017 | \$2,998 | \$2,979 | \$2,952 | \$3,275 |
| 2016 | \$3,486 | \$3,363 | \$3,473 | \$3,305 |
| 2015 | \$3,778 | \$3,572 | \$3,921 | \$3,600 |
| —— 2014 | \$3,613 | \$3,486 | \$3,704 | \$3,586 |
| 2013 | \$3,644 | \$3,706 | \$3,669 | \$4,017 |



| | Q1 | Q2 | Q3 | Q4 |
|------|---------|---------|---------|---------|
| 2017 | \$2,931 | \$3,015 | \$2,954 | \$3,256 |
| 2016 | \$2,879 | \$3,009 | \$3,086 | \$2,965 |
| 2015 | \$3,210 | \$2,970 | \$2,897 | \$2,944 |
| 2014 | \$3,313 | \$3,212 | \$3,246 | \$3,043 |
| 2013 | \$3,135 | \$3,029 | \$3,167 | \$3,324 |

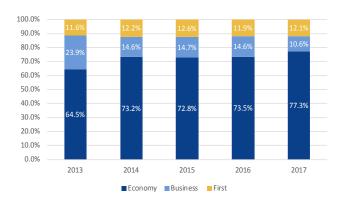


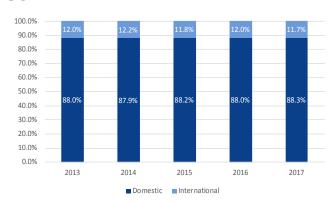


TRAVEL PATTERNS

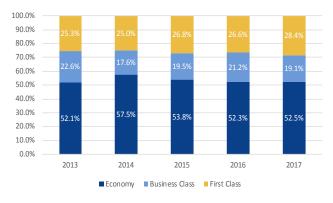
2013 TO 2017

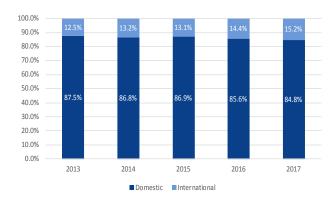
CROSS-INDUSTRY

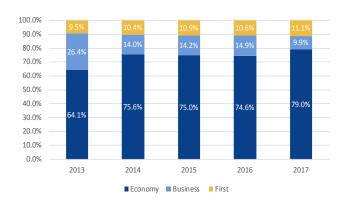


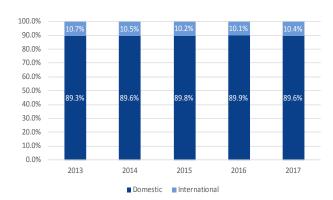


FINANCIAL









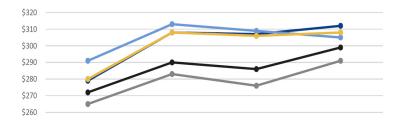






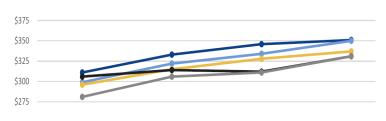
DOMESTIC HOTEL AVERAGE PRICE PAID

CROSS-INDUSTRY

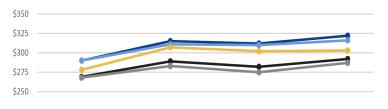


| | Q1 | Q2 | Q3 | Q4 |
|------|-------|-------|-------|-------|
| 2017 | \$279 | \$308 | \$307 | \$312 |
| 2016 | \$291 | \$313 | \$309 | \$305 |
| 2015 | \$280 | \$308 | \$306 | \$308 |
| 2014 | \$272 | \$290 | \$286 | \$299 |
| 2013 | \$265 | \$283 | \$276 | \$291 |

FINANCIAL



| | Q1 | Q2 | Q3 | Q4 |
|------|-------|-------|-------|-------|
| 2017 | \$311 | \$333 | \$346 | \$351 |
| 2016 | \$299 | \$322 | \$334 | \$350 |
| 2015 | \$296 | \$315 | \$328 | \$337 |
| 2014 | \$306 | \$314 | \$312 | \$331 |
| 2013 | \$281 | \$306 | \$311 | \$331 |



| | Q1 | Q2 | Q3 | Q4 |
|------|-------|-------|-------|-------|
| 2017 | \$290 | \$315 | \$312 | \$322 |
| 2016 | \$290 | \$311 | \$310 | \$316 |
| 2015 | \$278 | \$307 | \$302 | \$303 |
| 2014 | \$269 | \$289 | \$282 | \$292 |
| 2013 | \$268 | \$283 | \$275 | \$287 |

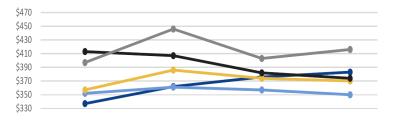






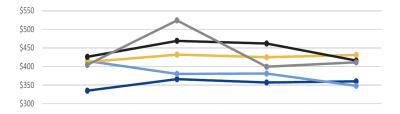
INTERNATIONAL HOTEL AVERAGE PRICE PAID

CROSS-INDUSTRY

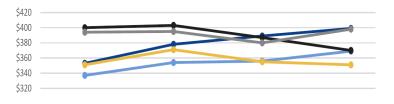


| | Q1 | Q2 | Q3 | Q4 |
|------|-------|-------|-------|-------|
| 2017 | \$337 | \$362 | \$376 | \$383 |
| 2016 | \$352 | \$361 | \$357 | \$350 |
| 2015 | \$357 | \$386 | \$374 | \$370 |
| 2014 | \$413 | \$407 | \$382 | \$374 |
| 2013 | \$397 | \$446 | \$403 | \$416 |

FINANCIAL



| | Q1 | Q2 | Q3 | Q4 |
|------|-------|-------|-------|-------|
| 2017 | \$335 | \$366 | \$357 | \$360 |
| 2016 | \$415 | \$380 | \$381 | \$348 |
| 2015 | \$412 | \$432 | \$425 | \$431 |
| 2014 | \$426 | \$469 | \$462 | \$416 |
| 2013 | \$404 | \$524 | \$399 | \$412 |



| | Q1 | Q2 | Q3 | Q4 |
|------|-------|-------|-------|-------|
| 2017 | \$353 | \$378 | \$389 | \$399 |
| 2016 | \$337 | \$354 | \$356 | \$369 |
| 2015 | \$351 | \$371 | \$355 | \$351 |
| 2014 | \$400 | \$403 | \$387 | \$370 |
| 2013 | \$394 | \$395 | \$380 | \$398 |





2018 PREFERRED HOTEL PARTNERS PROGRAM NEGOTIATED ROOM RATES BY CITY

| THE LIST: | | THE ANALYSIS: |
|-----------------------------|--------|--|
| Atlanta | -2.22% | This chart provides an overview |
| Austin | 0.40% | analysis of our negotiated Preferred |
| Beijing | -2.95% | Hotel Partners Program hotel rates for |
| Boston | 2.61% | 2018, average year over year room rates |
| Chicago | 0.23% | increase or decrease by city, as compared |
| Dallas | 1.11% | to the 2017 negotiated rates in the top |
| Denver | 4.50% | hotel markets. |
| Geneva | -0.45% | |
| Hong Kong | -0.67% | With over 715 elite (3/4/5 star) hotels |
| Houston | 1.02% | worldwide participating in the program, |
| London | 3.64% | Ovation's 2018 negotiated hotel rate |
| Los Angeles | 1.77% | analysis illustrates what we see as an |
| Miami | -0.07% | overall soft increase in negotiated hotel |
| Miami Beach | 4.40% | rates for 2018. None of the top hotel |
| Nashville | 2.42% | market cities see average negotiated rate |
| New Orleans | 2.78% | increases more than 5% over 2017, with |
| New York City | -1.32% | several cities showing year over year |
| Paris | 1.09% | negotiated rate decreases. |
| Portland | 2.05% | |
| Philadelphia | -0.71% | The city with the greatest average |
| Rome | 0.57% | negotiated hotel rate increase in 2018 |
| Seattle | 3.36% | compared to 2017 is Denver, with an |
| San Francisco | 3.58% | average increase of 4.5%. The city with |
| Tokyo | 1.68% | the greatest average negotiated hotel rate |
| Washington, DC | 0.27% | decrease in 2018 is Beijing, down 2.95% |
| Full Program Average | 1.08% | on average. |



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solutions to professional travel managers, administrators and business travelers.